



Aspirus Financial Assistance Policy – PLAIN LANGUAGE SUMMARY

The Aspirus Financial Assistance Program (AFA) provides eligible patients partial or full discounts on emergent or medically necessary hospital care. Patients seeking assistance through this program must complete the AFA application and provide all required documents.

ELIGIBILITY – The Aspirus Financial Assistance Program is designed to help low-income, uninsured and underinsured patients with assistance paying for part or all of their medical care. Patients may be eligible if their family income is at or below 300% of the Federal Poverty Guidelines (FPG). Evaluation of other criteria as noted on the application check list is also required. Patients may contact a Financial Counselor or Patient Access representative located at your local Aspirus Hospital to determine eligibility and for assistance applying.

Patients who are eligible for AFA will not be charged more than amounts generally billed (AGB) for emergency or other medically necessary care to patients with insurance (AGB, as defined by IRS Section 501(r)).

COVERED SERVICES – The Aspirus Financial Assistance program provides assistance for medically necessary care provided at an Aspirus Hospital. The types of services not covered by this program include cosmetic, optical, nonurgent and not medically necessary services, and insurance plans that are out of network or are limited benefits plans. **TO APPLY** – An AFA application may be obtained/completed/submitted as follows:

- In person obtain an application at any of the Aspirus Hospital admission locations or at your local Aspirus facility (see locations on back).
- By telephone request to have an application mailed to you free of charge by calling 866.972.1774, Monday–Friday 7:00 am – 4:30 pm (CST)
- By mail request an application be sent to you free of charge. Mail requests to Aspirus Central Billing Office, PO Box 1008, Wausau, WI 54402-1008.
- Download and print an application from our website: www.aspirus.org/financialaid.
- Assistance completing applications is provided by Patient Access staff at your local Aspirus Hospital (see locations on back).
- For questions about the Aspirus Financial Assistance application process or about completing the application, please call us at 866.972.1774
- Completed applications and all required documentation should be returned using the return envelope provided with the application or by dropping information off at your local Aspirus Hospital (see locations on back).
- Complete applications will be reviewed for eligibility according to the Aspirus Financial Assistance Policy. We will not consider incomplete applications, but will advise of missing information and provide you an opportunity to submit missing information by the required deadline.

LANGUAGE ASSISTANCE – Aspirus provides interpreter services at no cost to you. The AFA application, policy and this policy summary are available in English, Hmong and Spanish. For more information, call 866.972.1774 or visit our website at www.aspirus.org/financialaid.

TO OBTAIN A COPY OF THE AFA POLICY – You may request a free copy of the Aspirus Financial Assistance policy by calling 866.972.1774, mail your request to PO Box 1008, Wausau WI, 54402-1008 or by visiting our website at www.aspirus.org/financialaid.

ASPIRUS CHIPPEWA FALLS

Patient Registration
Chippewa Crossing Blvd
Chippewa Falls, WI
715.839.1109

ASPIRUS DIVINE SAVIOR

Patient Registration
New Pinery Road
Portage WI 53901
608.745.5640

ASPIRUS EAGLE RIVER

Patient Registration
E Hospital Rd
Eagle River WI 54521
715.479.7411

HOWARD YOUNG MEDICAL CENTER

Patient Registration
Maple St
Woodruff WI 54568
715.356.8000

ASPIRUS LANGLADE

Patient Registration
E 5th Ave
Antigo WI 54409
715.623.9220

ASPIRUS MEDFORD

Patient Registration
S Gibson St
Medford WI 54451
715.748.2121

ASPIRUS MERRILL

Patient Registration
S Center Ave
Merrill WI 54452
715.536.5511

ASPIRUS PLOVER

Patient Registration
Vern Holmes Dr
Stevens Point WI 54482
715.847.2137

ASPIRUS RHINELANDER

Patient Registration
N Shore Dr
Rhineland WI 54501
715.361.2000

ASPIRUS STANLEY

Patient Registration
Pine St
Stanley WI 54768
715.644.5530

ASPIRUS STEVENS POINT

Patient Registration
Illinois Ave
Stevens Point WI 54481
715.346.5000

ASPIRUS TOMAHAWK

Patient Registration
Mohawk Dr
Tomahawk WI 54487
715.453.7200

ASPIRUS WAUSAU

Cashier Office
Pine Ridge Blvd
Wausau WI 54401
715.87.2137

ASPIRUS WISCONSIN RAPIDS

Patient Registration
Dewey Street
Wisconsin Rapids WI 54494
715.423.6060

ASPIRUS IRONWOOD

Patient Registration
Grand View Lane
Ironwood MI 49938
906.932.2525

ASPIRUS IRON RIVER

Patient Registration
Ice Lake Rd
Iron River MI 49935
906.265.6121

ASPIRUS KEWEENAW

Patient Registration
Osceola Street
Laurium MI 49913
906.884.8104

ASPIRUS ST. LUKE'S

Patient Registration
East First Street
Duluth MN 55805
218.249.5555

ASPIRUS LAKE VIEW

Patient Registration
11th Avenue
Two Harbors MN 55616
218.834.7300